

Quick Veneer 5-year limited warranty

Hello and thank you for your interest and purchase of Quick Veneer!

With your purchase of Quick Veneer by Wahoo Concrete Products, Inc. ("Wahoo Concrete Products") we have included this 5-year limited warranty. For a period of 5-years from the date of delivery Wahoo Concrete Products will warrant the Quick Veneer panel for any manufacturing defects. This limited warranty will cover repair or replacement of Quick Veneer or a refund of the purchase price, which is at the discretion of Wahoo Concrete Products. At the time of delivery please be sure to inspect your Quick Veneer and note any defects you encounter. Please note that any panel deemed to be defective should not be installed. Any Quick Veneer considered to be defective should not be installed. This limited warranty does not cover damages by others during the handling and installation of Quick Veneer.

What is covered by this limited warranty

Our system is a pre-cast concrete product. Our high strength concrete panels include steel re-enforcing, fiber re-enforcement and a waterproofing admixture that protects the panel from water infiltration. Some cracking is acceptable during our process and will not pose a structural issue. This limited warranty warrants that the structural integrity of the Quick Veneer panel shall be free from material manufacturing defects.

Labor charges or other costs incurred with removal or installation of either the original or replacement Quick Veneer are not covered by this limited warranty. In the event of replacement under the terms of this limited warranty, the original limited warranty shall apply to the replacement Quick Veneer and will extend for the balance of the limited warranty period remaining at the time of replacement.

Who is covered by this limited warranty

This limited warranty is offer is extended to the original end-user and is non-transferable. "Original end-user" means the original purchaser who contracts through a contractor for the original purchase and installation of Quick Veneer for his or her property, or the first buyer of a property that contains Quick Veneer as a new installation.

To make a claim

To report and initiate a claim call Wahoo Concrete Products at **402-443-4626** or email Wahoo Concrete Products at **office@wahooconcrete.com**. We will ask for a written notice that includes: the issue, including photographed documentation and date of purchase/delivery. Wahoo Concrete Products may then promptly inspect the claimed defective Quick Veneer. All claims made under this limited warranty must be made within sixty (60) days of the date the claimed defect was first discovered or reasonably could have been discovered.

What is not covered by this limited warranty

This limited warranty is for the structural integrity of the system. This limited warranty does not cover the following:

- Color variations that may occur
- Damage during product handling and installation
- Improper installation or construction practices
- Improper use or abuse. "Improper use or abuse" includes, but is not limited to, damage from mishandling of the product, damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse and damage from improper care and maintenance
- Non-Structural cracking including but not limited to hairline cracks, scratches, chips, or other damage
- Damage caused by drilling into or attempting to alter the product from the way in which it was received
- Water infiltration at the base, the joints or the top of the panels
- UV related fading of the panel color
- Any defects that were visible at the time of installation and were not avoided during installation. Installers are required to perform a visual inspection of all materials prior to installation
- Product that has been moved from its original installation location
- Additional modifications such as plumbing, electrical, tile, cabinets, flooring, etc. that may be necessary to repair or replace the Quick Veneer product covered under this limited warranty
- Any failures due to inadequate support for the installation

WAHOO CONCRETE PRODUCTS' LIABILITY SHALL BE LIMITED SOLELY TO ITS RESPONSIBILITIES UNDER THIS LIMITED WARRANTY. EXCEPT FOR THIS EXPRESS WARRANTY DESCRIBED ABOVE, TO THE EXTENT PERMITTED BY APPLICABLE LAW, THERE ARE NO EXPRESS OR IMPLIED WARRANTIES OF ANY KIND AND THERE ARE NOR WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WITH RESPECT TO THE PRODUCT AND NO WARRANTY SHALL BE IMPLIED BY OPERATION OF LAW OR OTHERWISE. IN NO WAY SHALL WAHOO CONCRETE PRODUCTS BE LIABLE FOR INDIRECT, SPECIAL, CONSEQUENTIAL OR INCIDENTAL DAMAGES OF ANY KIND, INCLUDING DAMAGE TO THE BUILDING, ITS CONTENTS OR ANY PERSON. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL

OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

No variation or change in this limited warranty will be binding upon Wahoo Concrete Products unless made in writing and signed by an officer of Wahoo Concrete Products.

This limited warranty and the limitations set forth herein shall be governed by and construed in accordance with the laws of the state of Nebraska, exclusive of choice of law rules. TO THE EXTENT AND ONLY TO THE EXTENT THAT THE FOREGOING LIMITED WARRANTY AND LIMITATIONS OF LIABILITY ARE CONTRARY TO LAW, THE SAME SHALL NOT APPLY.

This limited warranty shall only be applicable and enforceable in the United States of America.

